

PRIVATE POLICY

This Privacy Policy establishes the terms in which European Energy World, SL, hereinafter Eurener Group, uses and protects the information that is provided by its users when using its website. This company is committed to the security of its users' data. When we ask you to fill in the fields of personal information with which you can be identified, we do so by ensuring that it will only be used in accordance with the terms of this document. However, this Privacy Policy may change over time or be updated for what we recommend and strongly encourage you to continually review this page to ensure that you agree to such changes.

1./ DEFINITION OF PERSONAL DATA

Personal data is information that identifies us or can make us identifiable. The personal data that we deal with in Eurener Group are: names, surnames, phone numbers, mailing addresses and email addresses. In no way do we acquire intimate user information.

2./ COLLECTED INFORMATION

Our website may collect personal information, i.e.: names, company names, email addresses and demographic information. Likewise, when necessary, specific information may be required to process an order or make a delivery or invoice.

3./ USE OF COLLECTED INFORMATION

Our website uses the information in order to provide the best possible service, particularly to maintain a user registry, improve our products and services. The user's personal data is collected through two ways: Newsletter form: periodically, we send emails through our web platform with special offers, new products and other advertising information that we consider relevant to the user or that may provide some benefit. These emails will be sent to the address you provide through the subscription form to our newsletter. The cancellation of the periodic reception of these newsletters can be done at any time by sending an email to: marketing@eurenerworld.com. Budget forms, information, contact and HR: the data collected through this type of forms are stored to create a statistics of entry to the web sectorized by countries and products. In no case, these personal data become part of any list, nor are they added to the periodic newsletters that we send, since for it there is a specific form within our web. Eurener Group is highly engaged to fulfill the commitment to keep your information safe. We use the most advanced systems and update them constantly to ensure that there is no unauthorized access.

4./ COOKIES

A cookie refers to a file that is sent for the purpose of requesting permission to be stored on your computer. By accepting this file, the cookie is created, which then serves to have information regarding web traffic, and also facilitates future visits to a recurring website. Another function that cookies have is that with them the web can recognize you individually and therefore provide you with the best personalized service on your website. Our website uses cookies to identify the pages that are visited and

their frequency. This information is used only for statistical analysis, then the information is permanently deleted. You can delete cookies at any time from your computer. However, cookies help to provide a better service of websites, you are not given access to information from your computer or from you, unless you want it and provide it directly. You can accept or deny the use of cookies, however most browsers automatically accept cookies, as they serve to have a better web service. You can also change the configuration of your computer to disable cookies. If they are disabled, you may not be able to use some of our services.

5./ PROTECTION OF YOUR PERSONAL INFORMATION

At any time you may restrict the collection or use of personal information that is provided to our website. On the other hand, you will always have access to this data by contacting us via email at: marketing@eurenerworld.com. The data will be kept the necessary time until the end of the contractual relationship or for a longer period, if you have authorized us to do so. Likewise, we inform you that your data will remain blocked for the attention of judicial, administrative or fiscal claims, for the terms legally determined by each regulation that results from application. This company will not sell, assign or distribute personal information that is collected without your consent, unless required by a judge with a court order. Eurener Group reserves the right to change the terms of this Privacy Policy at any time.

6./ USERS RIGHTS

All users can exercise any of the rights granted by the data protection regulations, by sending a postal letter directly to Eurener Group or via email to: marketing@eurenerworld.com. Albeit, when you receive any communication by email, you may also oppose from said email by clicking on the link included in it and following the instructions provided.

7./ COMPLIANCE WITH CURRENT REGULATIONS

The personal data collected through the web www.eurener.com, will be incorporated a file responsibility of European Energy World, SL Spanish company domiciled in Colón 1-23, with N.I.F code: B-98490964. If you wish to extend the information or resolve any doubt that may have arisen during the reading of the Privacy Policy, you can contact via email to: marketing@eurenerworld.com.

8./ CHANGES IN PRIVACY POLICY

The Privacy Policy exposed here may suffer updates due to changes in the service we offer or legal needs. Therefore, we recommend, as a user, periodically review this Privacy Policy in order to acquaint all those modifications that we may have incorporated. If these updates require a consent from the user, we will contact you with an independent notification so that the data is updated again.